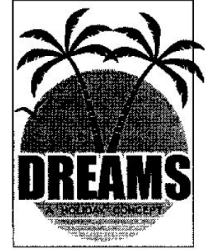


# FOUR SEASONS HOLIDAYS

208 Stanford Plaza, B-65 Off New Link Road,  
Andheri (West), Mumbai 400 053.  
Telefax: 022 - 66960104 / 5, 26730854 / 5  
fse91@yahoo.com / fse091@gmail.com  
www.dreamsvacation.in



## MEMBERSHIP FORM

Name of the Applicant : \_\_\_\_\_  
(Surname) (Name) (Middle Name)

Name of the Company: \_\_\_\_\_

Date of Birth : \_\_\_\_\_ Marital Status - Single / Married. Anniversary Date \_\_\_\_\_

Office Address : \_\_\_\_\_

\_\_\_\_\_ Fax: \_\_\_\_\_ Tel.: \_\_\_\_\_

Residence Address : \_\_\_\_\_

\_\_\_\_\_ Tel. : \_\_\_\_\_ Mobile : \_\_\_\_\_

**Correspondence at** : Residence / Office. Kindly issue the membership for Rs. \_\_\_\_\_ and I/We request you to accept the payment in nos. of \_\_\_\_\_ equated monthly instalments / In full as **Non-refundable** and issue the membership for nos. of \_\_\_\_\_ yrs. for nos. of \_\_\_\_\_ nts. I/We enclose the Cheque / D.D. of Rs. \_\_\_\_\_ as Part / Full payment against membership fees by Cheque / DD no. \_\_\_\_\_ Bank \_\_\_\_\_ Branch \_\_\_\_\_ dt. \_\_\_\_\_. Enrollment and maintenance fee will be paid by me/us if any. I/We hereby declare that I/We have read the operational policy and do hereby agree if enrolled, to be abide by the same, as may be applied periodically. I / we have read, understood & accepted the Terms & Conditions overleaf subject to periodically change without notice.

Place \_\_\_\_\_

Date of enrollment \_\_\_\_\_

\_\_\_\_\_  
Signature of Applicant

**Note : Payment to be made in favour of "Four Seasons Holidays" by cross cheque / D.D. only.**

**ENROLLMENT NO.**

**FOR OFFICE USE ONLY**

Membership Fees Rs. \_\_\_\_\_

Administration fees Rs. \_\_\_\_\_

Received Rs. \_\_\_\_\_ by Cheque / D.D. / Cash

Receipt Issued no. \_\_\_\_\_ dt. \_\_\_\_\_ Membership for \_\_\_\_\_ years for nts.

Welcome / Contract letter No. \_\_\_\_\_ issued on dt. \_\_\_\_\_

Membership source \_\_\_\_\_ Name of the sales executive \_\_\_\_\_

Special instructions \_\_\_\_\_



\_\_\_\_\_  
Authorised Signatory

**"DREAMS" – TERMS & CONDITIONS – Subject to change without notice / obligation.**

- Membership Is NON-REFUNDABLE, NON-ADJUSTABLE; even if a member fails to pay full membership fee.
- Membership must be valid; installments paid to date, for member/s to avail any service/s.
- Installments MUST be received by the 7th day of each month for corresponding month.
- All holidays are subject to availability ONLY and will be confirmed ONLY at any of our affiliated resorts / hotels. If no affiliation is available at requested destination then, at discretion of 'Four Seasons' best negotiated rate at a hotel / resort will be offered. All confirmations will be subject to availability ONLY.
- Utility charges are subject to change; destinations / resorts / hotels will be added or deleted in our list of resorts without prior notice.
- Processing fee of Rs. 150/- will be charged extra for every holiday voucher delivered to member/guest.
- All holiday request/s of affiliated resorts will be routed ONLY through "Four Seasons Exchanges."
- Member/s can avail maximum 01 (ONE ONLY) room during holiday season / long weekends/ public holidays. More than ONE can be availed on FIT rate with discount (Both subject to availability ONLY). In case of split holidays member will get one weekend and rest weekdays. Request must be in writing via fax (022 - 66960104 / 5, 26730854 / 5), e-mail (fse91@yahoo.com & fse091@gmail.com) or mail to our office.
- Holiday request must have 04 (Four) alternate options date / destination wise. All holiday written request/s must reach our office 45 days in advance during season / long weekends / public holidays and 7 days in advance during off - season. Holiday confirmation can be given by fax or e-mail.
- During season members are strongly recommended to provide with dates that can be confirmed immediately ensuring there is no inconvenience and disappointments in fulfilling member/s requests. This is because most resorts have implemented real time booking process which now disallows for checking availability and then confirming a booking.
- In case of late check-in; member/s is/are responsible to personally inform the hotel / resort of their late check-in. "Four Seasons" will not be responsible if check-in is late and no confirmed room is held for visiting member.
- In other cases if a confirmed voucher is not honored by the resort, the visiting guest/s may check-in any other hotel / resort of the same standard / category after confirming with Four Seasons. ONLY the per night room charges will be refundable by "Four Seasons" after adjustment of the utility fee.
- Confirmed holiday night If required to be cancelled can be adjusted under special circumstances BUT utility will NOT be refunded or adjusted. If confirmed booking is cancelled the voucher must be returned to Four Seasons office (irrespective whether holiday is accounted for or not).
- Every member / member's guest/s taking a holiday through Four Seasons must adhere / follow the policies of each resort during their visit to the respective resorts. Any unforeseen incident/s, theft, damages to belongings of member/s or member's guest/s at any visiting property will NOT be "Four Seasons" responsibility / liability. All or any claims/s and matter/s will be exclusive between the member/guest and the concerned resort / hotel.
- In case of installment scheme; each installment amount must be received by the seventh day of corresponding month. Late payment will attract 24% interest on installment amount, and in case of installment not paid for 3 consecutive months, membership will be cancelled without refund/obligation.
- In case any member experiences deficiency of/in service; with the resort visited or services provided by the resort or by our office, may cancel their membership and collect their membership installment, minus taxes paid by company and administration charges, in the same mode as paid to the company. This is only on mandatory condition that member/s utilizes our service & avails a holiday in accordance of all booking requirements at-least TWICE within 01 (ONE) year from date of membership. ALL requests made by member must be reasonable and in accordance with industry norms and company policy. It will be member/s responsibility to prove, in writing, beyond a reasonable doubt deficiency of services.
- No arbitrary requests / demand for refund will be entertained. It will be member/s responsibility at all times to prove to company, in writing, beyond a reasonable doubt deficiency of/in services rendered. "Four Seasons" must be accorded all opportunities to correct any perceived deficiency.
- Four Seasons will NOT be liable/responsible/accountable, for bookings requested at the last minute, if member Is dissatisfied with resort offered/confirmed for stay. On member/s acceptance of offered resort booking will remain non-refundable and no shortcomings of the resort, for any/all reasons will be entertained by Four Seasons.
- Any dissatisfaction at a visiting resort MUST be communicated immediately to Four Seasons in the presence of the management of the resort for us to rectify the issue. Utility paid will not be refunded if member/member's guest/s does not check-in or stay at the resort and on return brings the issue to the attention of Four Seasons.
- Member must provide in writing from resort / hotel if a problem is experienced and member/s & guest/s do not intend staying at the hotel / resort. "Four Seasons" will not be responsible if there is no written explanation signed by authorized personnel of the concerned property.
- Four Seasons reserves right to periodically amend, change, add to above "T & C" without obligation / prior notification.

**All legal matters are subject to the courts of Mumbai jurisdiction only.**